

Lake Windemere B-7 Uniform Returns Policy

At Lake Windemere if you are not completely satisfied with your uniform purchase, you can simply return and we will provide you with an exchange, refund or repair within the following guidelines.

If you have proof of purchase

If you are able to provide proof of purchase, Lake Windemere B-7 School will happily provide you with an exchange, refund or repair as follows.

The item is in resaleable condition for example:

- the original tags and labels are still attached;
- the item is in its original packaging (if any); and
- the item is unworn, unused and as sold; and

The item does not fall within any of the special exceptions below:

If you wish to return an item that you believe is faulty, it *may be* necessary for the item to be returned to the manufacturer for assessment to determine whether or not you are entitled to an exchange, refund or repair.

If you do not have proof of purchase

If you cannot provide proof of purchase, Lake Windemere B-7 School may, in its discretion, provide you with an exchange to the current value of the item provided:

- the item is in resaleable condition; and
- the item was originally purchased from the Lake Windemere Uniform Shop

Uniform Committee
June 28th 2011